Visitor Management as a Service

HOST FEATURES/CAPABILITIES

Account management

- Manage all locations through one account
- Access provision for administrators
- Global and local user rights
- Run summary reports of visits
- Bulk upload groups of visitors
- Online support/knowledge base
- Global active directory integration

Workflow

- Pre-registration invites with custom details
- 12 visitor types with custom workflows
- Synchronization across multiple locations
- Easily switch between locations
- Create list of expected visitors
- Sort, filter, and export visitor details
- Announcement notification
- Personalized profiles

Customized kiosks

- Add custom text, logo, and/or image
- Multiple languages
- Branded welcome
- Unlimited visitors
- Configurable for multiple locations

Dashboard

- Real-time activity tracking
- Host notifications – text and email
- Security alerts for unwanted visitors
- Specific alerts for VIP arrivals
- Schedule recurring visitors
- Custom user interface
- Global watch lists
- Grouped reporting

VISITOR FEATURES/CAPABILITIES

Visitor check-in

- Pre-registration email with visit details
- QR code for check-in and check-out
- Pre-registered or walk-in visitors
- Check-in under five seconds
- Welcoming experience
- Good first impression
- Recurring visitors
- Group sign-in

Visitor Management as a Service

iPad kiosk

- ID scanning
- QR code scanning
- NDA signing
- Digital signature
- Multiple languages
- Custom questions
- Custom branding
- Manual or automatic check-out

ID badges

- Instant badge printing
- Print with custom information and/or logo
- Visitor photo printed on badge
- Use for visitor check-out
- Create badge expiration dates/times
- Preprint badges for individuals or groups
- Print various badges based on visit type

SOFTWARE

Cloud-based (SaaS)

- Data stored in private environment
- No proprietary on-prem hardware
- Easy setup and deployment
- 99.9% IT uptime
- Automatic updates

Integrations

- API
- LDAP
- SAML 2.0
- Azure AD
- Outlook plug-in
- Active Directory
- Cisco ISE
- Visual compliance

Privacy

- Visitor details are kept private
- Visitors can decline data collection
- Secure data infrastructure
- Manage employee access and roles

Security

- Private dedicated environment
- Data encryption at rest (AES-256 bit)
- Data encryption in transit (TLS 1.2)
- Data breach security alerts
- Third-party penetration tests
- DoS protection
- Data policy
- SOC 2

SYSTEM REQUIREMENTS

Browser

Google Chrome browser strongly recommended

Kiosks

9.7" iPads capable of running the latest supported version of iOS as well as the iPad 10.2" - 7th generation

Printers

- Brother QL-710W
- Brother QL-720NW
- Brother QL-820NWB

Badge Label Stock

- DK-2205 (62mm) Continuous Roll
- DK-1234 (60mm x 86mm) Roll
- DK-1202 (62mm x 100mm) Roll

Make sure you are not using a sample roll of label paper. DK-2205S or any paper type that ends with "S" (for sample) will not output.

Language Support

The web UI is currently available only in English. However, the kiosk application currently supports English, German, Portuguese, and Spanish. Support for Mandarin, Japanese, Korean, Hindi, French, Italian, Swedish, Finnish, and Czech in the kiosk application will be available shortly.

Automatic Data Extraction

The kiosk application supports multiple ways to extract data from a driver's license or a national ID. The application can automatically parse data from national IDs and driver's licenses issued by several national and state governments. The BlinkID Combined Recognizer also scans the Machine Readable Zone (MRZ) on standard (ISO/IEC 7501 compliant) Machine Readable Travel Documents (MRTD).

Contact Multicard for More Information
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